

WELCOME

BOOKING TERMS & HOUSE RULES

Dear Guests, welcome to Villa SanMarino Apartments! Please take a few minutes to read our booking terms and house rules. By confirming your reservation, you acknowledge that you have read and accepted these rules. Failure to comply may result in termination of your accommodation agreement without refund.

- All prices are stated in Euros per apartment per day. Tourist tax is not included (€1.50 per person/day; children under 12 stay free). A 35% deposit is required to confirm the reservation. A reservation is considered confirmed only after the payment has been received and a confirmation email has been sent. Stays shorter than 3 nights are subject to a 30% surcharge.
- If the guest cancels the reservation for any reason, the deposit is non-refundable.
- The deposit represents compensation for reserving the accommodation and blocking those dates from other potential guests; therefore it is not refunded if the guest cancels.
- Villa SanMarino Apartments reserves the right to cancel a reservation in cases of force majeure or other unforeseen circumstances. In such cases, the deposit will be refunded in full.
- If you decide to shorten your stay, you are required to pay the full agreed booking amount.
- Maximum occupancy is 4 persons per apartment. One parking space is provided for each apartment.
- Upon arrival, all guests must present valid identification documents for registration and pay the remaining accommodation balance. Documents will be returned within 24 hours.
- The host is available throughout your stay to provide assistance and information.
- Guests are responsible for keeping the accommodation clean and tidy. Daily cleaning and rubbish removal are not included.
- Bed linen is changed every 6 days. Towels, kitchen towels, toilet paper, soap and cleaning products are provided.
- Guests are responsible for their personal belongings and valuables. Please lock the apartment and close the windows when leaving.
- The host may only enter the apartment in emergencies or to prevent damage. Guests must allow inspection if damage is reasonably suspected.
- Pets are allowed only with prior approval. Owners must prevent damage and clean up after their pets. Pets are not permitted on the beach in front of the property.
- Weapons, flammable or explosive materials, illegal drugs and substances with unpleasant odours are prohibited.
- Please treat the apartment with care. Do not move furniture or remove equipment, towels, blankets or umbrellas from the property.
- Before leaving, switch off lights, appliances and air conditioning, close taps and parasols. Do not leave the air conditioner running while away. Do not dispose of waste in toilets or sinks.
- Visitors who are not registered guests are not permitted without the owner's prior approval.

- Guests are responsible for any damage caused intentionally or accidentally.
- Check-out: until 10:00. Check-in: from 14:00.
- Quiet hours: 23:30–08:00 and 13:00–17:00. Please respect other guests and neighbours.
- Guests who fail to comply with these rules may have their stay terminated without refund.
- By making a reservation, guests confirm that they have read and accepted these Booking Terms & House Rules. Any complaints should be reported during the stay. Any disputes fall under the jurisdiction of the competent court in Zadar, Croatia.

We wish you a pleasant stay!
The Villa SanMarino Team